



PROFILE

Scrum Master with expertise in defining best project practices across the organization.

Over 4 years of experience working in client facing roles as **Scrum Master (HealthCare – AMC)**, **Test Lead (Dubai – UAE)**, **Test Lead (American Airlines)**, **Tester in Games** worked for global clients in **Transportation, Payments and Entertainment** domains.

CONTACT

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CERTIFICATIONS

- ISTQB (Foundation level) from Indian Testing Board – 2015
- CSM from Scrum Alliance Board – 2023

Aravind Bangalore Rajashekar

SUMMARY

- Currently working as a **Scrum Master** in IGS on Partner Integration and Certification Program for Healthcare domain which is for USA Government as the customer are moving towards Digital
- Experience as a **Scrum Master** in defining Overall **Agile Framework, scheduling Scrum Calls, Risks, Escalations** and providing E2E Test solutions with overall 14+years' experience in **SDLC Life cycle**
- **Good knowledge in the field ISO8583 related to Cards Payments**
- Well, acquainted with **Agile (Scrum) Methodologies**, Software Development Life Cycle (SDLC), Product Management, **Scrum/Sprint** Execution, Requirements Management and Customer Engagement
- Effective champion of Process Change and continuous improvement
- Highly communicative personnel who motivates and **mentors** his peers with good communication & presentation skills

IT/INDUSTRY EXPERIENCE

- **Scrum Master - 1 year**
- **Test Lead – 7 years**
- **Agile Methodology - 6 years**
- **Test Analyst - 5 years**
- **Media and Entertainment – 4+ years**
- **Transportation - 6+ years**
- **Payments - 3 years**
- **HealthCare – 1 year**

CORE COMPETENCIES

- **Project Management & Quality Assurance Consultant**
- **Transportation/Payments system**
- **Digital and Agile**
- **Transition and Transformation**
- **Global Delivery Management**
- **Product Development**

PROFESIONAL WORK EXPERIENCE

Project Name: HealthCare - AMC

Client: USA

Software /Package: JIRA, Web, Mobile and Patient Vitals

Duration: Ongoing
(Onshore/Offshore USA) - June 2022 to Current

Role: Scrum Master

Testing Methodology: Agile

Description:

AMC was founded in 2002 where people could monitor the health remotely with the vitals provided by AMC. The Vitals are connected to their mobile apps with the help of blue-tooth and the readings are uploaded automatically. The patients here are continuously monitored or assigned to Nurse who monitors their health on daily basis. In case of any emergency Nurse would immediately inform patient to contact the Doctors.

Responsibility:

- Arranging meetings and facilitates communication between external team members and project team
- Arranging Daily scrum calls with the team and discussion on the progression or road blocks if any and ensure project is on track
- Provide update to the stakeholders on the project progression
- If the Project is not meeting the deadline, discuss with the team on the blockers and provide them the required details to overcome them, if not discuss with the product Owner about the risk
- Take care of project communication
- E2E Quality Management until closure of the defect (Multi-vendor Environment)
- Discuss with the Product Owner over the backlogs

Project Name: eDirham - MIMA

Client: Ministry of Finance - UAE

Software /Package: ALM, Payment Gateway and Payment applications

Duration: 3 years (Onshore/Offshore UAE - Dubai) - June 2018 to Current

Role: Project Manager/ Lead for Partner Banks

Testing Methodology: Waterfall

Description:

MIMA (Multi Issuer Multi Acquirer) & the eDirham payment products are conceived to fulfil MOF's vision to offer, electronic payments processed via a multilateral system which will allow all UAE banks and financial institutions to participate in the use of e-dirham to make payments for government services and fees. MIMA has responsibility for the provision and management of technology services to support the collection of payments for Federal and Local Government Services.

Responsibility:

- **Define Project Strategy & Test approach for 50+ Partner Engagements and manage a team of 25 members**
- **Resource Planning, Scheduling, Risk/Escalation Management**
- End-to-end responsibility for **Project & Test Management** of the project deliverables/solutions in line with quality and agreed risk and adhere with key milestones defined by the customer
- Accountable for any escalation from client, stakeholders, 3rd party vendors and mitigating the issue to keep the project delivery unimpacted
- Manage the day-to-day Project Partner engagement with the Banks/ Government Entities
- Take care of project communication
- E2E Quality Management until closure of the defect (Multi-vendor Environment)
- Deliver Daily Summary report, Testing specific reports, weekly/monthly Project/ Test Metrics

Project Name: Customer Hub - Various Projects
Client: AMERICAN AIRLINES
Software /Package: ALM, JIRA, Rally, HPST, Other client-based tools
Duration: 6.1years Apr 2012 – May 2018
Role: Test Lead
Methodology: Waterfall/ Agile

Description:

Customer Hub is the part of American Airlines Program which deals with Customer Data and is the primary source of the same. This project incorporates many standalone projects which are Web services based or the backend jobs based.

Responsibility:

- Planning and Estimation.
- Handling the team of 15 people and helping them in fixing issues wherever required.
- Data setup and Test execution.
- Coordinating with business analyst and developer for defects and technical reviews.
- Prepare status summary reports with details of executed, passed and failed test cases and the current User story.
- Breaking of EPIC into small User Stories and updating the Acceptance Criteria's as per the Agile Mythology in Rally.
- Involved in Iteration 0 planning and Kick off Meetings.
- Script debugging, redesigning and fixing.
- Participated in meetings, provide inputs and ask relevant questions during Testing phases.
- Making the team to involve in Daily Scrums in-order to resolve their issues if any.

Project Type:

Games Testing
Project Names: Test Drive Unlimited, Naruto, Dragon Balls Z, Race Pro, Bratz, Conan the Barbarian, Mortal Combat, Happy Feet

Software /Package: Variety of consoles like X360, PS2, PS3, PSP, DevTrack, Bugzilla & TestTrackPro
Duration: 4.7 years, Aug 2007 – Mar 2012
Role: Test Associate

Description:

Different types of games tested in variety of consoles like X360, PS2, PSP, and Nintendo including Online Web application games in different environment.

Details:

Worked as a **Test Engineer** and involvement in E2E testing with different lifecycles of testing. Different types of games tested in variety of c consoles like X360, PS2, PSP, and Nintendo including Online Web application games in different environment.

EDUCATION

- Bachelor of Computer Science & Engineering from Visvesvaraya Technologic al University 2006

PERSONAL DETAILS

Father's name:	Rajashekar B
DOB:	25-02-1984
Languages Known:	English, Hindi, Kannada, Telugu, Tamil
References:	Provided on request